

Enable Cookies in Internet Explorer, Firefox, and Safari

In the Internet Explorer, Firefox and Safari browsers, when trying to access a CyberLounge or Blackboard page, you may receive security windows and a cookies are not enabled warning and the page will not load.

To enable cookies in Internet Explorer:

Go to **Tools**

Choose **Internet Options**

Under the *Privacy* tab click on the **Advanced...** button

Check the box next to **Override automatic cookie handling**

Check the box next to **Always allow session cookies**

Click **OK**

Click **OK**

Close your browser window

Reopen your browser and log into CampusConnections

You will still receive security windows, always answer yes to these, but your browser will now allow the page to load.

To enable cookies in Firefox:

Go to **Tools**

Choose **Options**

Under the *Privacy* tab check the box next to **Accept third-party cookies**

Click **OK**

To enable cookies in Safari:

From the **Safari** menu, click **Preferences**.

From the *Security* dialog box, from **Accept Cookies**, click to select **Always**.

Click **Close**.

This problem does not occur when using Mozilla or Mozilla Firefox browsers, but you will have to accept security certificate permanently to stop the main security certificate window from popping up each time you open a new browser session. You will still get a security pop up that you will need to answer yes to each time.